

WHAT IS ELECTRIC CHECK?

ELECTRIC CHECK ENABLES YOU TO
PAY YOUR POWER BILL WITH AN
AUTOMATIC WITHDRAWAL FROM
YOUR CHECKING OR SAVINGS ACCOUNT.

THERE IS NO EASIER WAY.



No CHECKS.
STAMPS.
FEES.
HASSLE.
WAITING IN LINE.

WANT MORE BILLING AND PAYMENT OPTIONS?

At Sierra Pacific, we believe excellent customer service is the trademark of a great company. And to us, a large part of excellent customer service is offering you choices. We have a number of different billing and payment options so you can choose the one that best meets your needs.

Offering more choices such as:

- **Mail** – Send your payments to:
P.O. Box 30065, Reno, NV 89520-3065
- **Online Pay*** – View and pay your power bill from your computer.
- **Shop & Pay** – You can pay at over 50 supermarkets and drugstores.
- **Select Your Due Date** – You can select which day of the month (excluding holidays) you want your power bill to be due.
- **Equal Payment Plan** – Pay the same amount every month.
- **BillMatrix** – To pay by credit or debit card or check-by-phone, call (800) 809-1013.
Please note: BillMatrix will charge a processing fee.
- **Summary Billing** – Consolidate multiple bills into one easy-to-read billing statement.

**Unfortunately, we are not able to offer Online Pay in California at this time.*

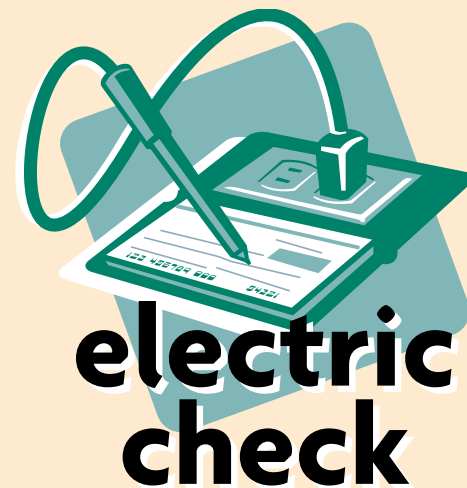
For more information,
visit us online at sierrapacific.com


Sierra Pacific™
More power to you.
P.O. Box 10100
Reno, NV 89520
(775) 834-4444

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customer service

Want a convenient way to pay your bill?



ELECTRIC CHECK

WHO QUALIFIES FOR ELECTRIC CHECK?

Electric Check is open to all residential and commercial customers with a current account and no more than one returned check in a 12-month period.

IT'S EASY TO JOIN.

Complete the application on the back of this brochure and return it to Sierra Pacific. Include a voided check if payment will be made from your checking account. You will be asked for a Transit Routing Number. This number is the first nine digits at the bottom left corner of your personal check. If you prefer payment be made from your savings account, include a savings deposit slip. Please continue to pay your bill as before until a message appears on your bill that states, "Do Not Pay." Once that happens, Electric Check is doing the work for you.

HOW WILL I KNOW THE AMOUNT OF MY BILL?

You will continue to receive your Sierra Pacific bill at the same time you do now. It will even look the same, except for the "Do Not Pay," message. The only difference is that it will state the amount to be deducted from your account on the due date. Your regular bank statement will reflect the charge as well.



WHEN WILL THE AMOUNT BE DEDUCTED FROM MY ACCOUNT?

The due date is listed on your Sierra Pacific printed bill. This is the date that money will be transferred from your bank account to Sierra Pacific.



WHAT IF I DECIDE I DON'T LIKE MY BILLS PAID AUTOMATICALLY?

Simply notify us in writing with your name, address and Sierra Pacific customer number (located on your Sierra Pacific bill). If you change banks or close your account,

please notify Sierra Pacific immediately at (775) 834-4444 to avoid any unnecessary charges.

WHAT IF I HAVE QUESTIONS ABOUT MY BILL?

Just call Sierra Pacific at (775) 834-4444 to ask about your Electric Check account. Representatives are available Monday—Friday, 7:30 am to 5:30 pm, excluding holidays.

EVEN MORE CONVENIENCE

Select Your Due Date is a perfect companion program to Electric Check. It lets you pick the date your bill is due. These are just a couple of the many convenient programs available from Sierra Pacific. For more information call (775) 834-4444 or go to sierrapacific.com.

ELECTRIC CHECK APPLICATION AND AGREEMENT

**Return to: Sierra Pacific,
P.O. Box 10100, Reno, NV 89520**

Please complete this application, attach a voided check or savings deposit slip, and return to Sierra Pacific. Notice of your enrollment in Electric Check will appear on your bill within two billing periods. Please continue to make payments until a notice appears on your monthly statement.

Name _____

SP Customer #: _____
as shown on bill

Service Address _____

City _____ State _____ Zip _____

Daytime Phone _____

Name(s) on bank account _____

Mailing Address _____

City _____ State _____ Zip _____

Soc. Sec. #: _____

Checking *(please include a voided check).*

Savings *(please include a deposit slip).*

Transit Routing Number _____

I (we) hereby authorize SP and the financial institution designated on this application to charge the account specified for payment of my (our) monthly electric bill. I (we) understand that I (we) are in full control of the payment and have the right to stop payment by notifying Sierra Pacific within five days after receiving a bill. I (we) understand that a \$10 fee will be charge to my (our) account for each payment returned for insufficient funds. If two requests are returned for insufficient funds, I (we) will be excluded from the program. In addition, I (we) understand that both Sierra Pacific and my (our) financial institution reserve the right to terminate this payment plan and my (our) participation therein. If I (we) choose to withdraw from this plan, I (we) will immediately notify SP **in writing.**

Signature _____ Date _____

Signature _____ Date _____

Please note everyone on bank account must sign authorization.

For Sierra Pacific Use Only

SP Rep _____ # _____

Date input _____ Initials _____